

IRbis.mSales Solutions Overview

IRbis.mSales introduces the latest technology in sales operations. Taking advantage of the convergence of computing and telecommunications, IRbis.mSales uses PDA, Tablet PC and other types of mobile devices with GPRS and other mobile telecommunications technology to automate the operations of the sales force.

IRbis.mSales is a total solution covering the whole spectrum of sales order procession from order taking to updating the financial modules. Processing can be real time on-line or batch mode providing the flexibility to suit the available telecommunications network.

Key Features

| Key Features | Description |
|----------------------|--|
| ORDER ENTRY | Sales personnel can perform on-line real-time sales order entries. Orders can be generated on location and processed immediately. Using latest imaging technology signatures can be captured on line for acknowledgment with the option of immediate printing of the order via fax |
| ORDER STATUS | Enable sales personnel to check on the current status for any order submitted |
| CUSTOMER INFORMATION | Latest customer information and account details to be downloaded on demand or by batch allowing better customer management |
| PRODUCT INFORMATION | This unique feature allows the sales personnel to retrieve product information like item code, description, list price, stock level and other relevant information |
| SALES TARGET | Sales personnel are able to view their monthly sales targets and their up-to-date sales performance |
| SCHEDULING | Ability to access the corporate internet with their PDA for their weekly schedule of appointments and meetings |

Company Overview

Synergistic Innovations Sdn Bhd is a member of the Innovations Resources Group of Companies – a dynamic and fast expanding group, which over the years has a leading solutions provider throughout the region. Having won several awards and recognitions for our services and proven track record from both local and international customer base from various industries, we have successfully combined leading product solutions with highly specialized professional services to help our customers remain active and competitive in their businesses.

At Synergistic Innovations, we provide a flexible, customer-driven business solutions and specialized services that will cover virtually the entire range of operations of any business organizations, regardless of their size. We always deliver every time and anywhere, with the highest levels of excellence and professional integrity.

Our Services

- Professional Consultancy Services
- Project Implementation and Project Management
- Support and Maintenance
- Diagnostic Services
- Training Courses

Solutions Coverage

Our business solutions cover virtually the entire range of operations for business organizations, financial services, professional firms and government agencies, including:

- Retail
- Trading and Distribution
- Warehouse Management
- Manufacturing
- Mobility – Sales Force Automation & SMS
- Industry Vertical Solutions
- Customer Relationship Management (CRM)
- Service Management
- Financial Management
- Fixed Assets Management
- Project Management

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